

Message from our Director of Corporate Citizenship Acting as a Corporate Citizen

As the global leader of comprehensive service solutions, Sodexo is committed to conserving the earth's resources so that food, health and energy needs of today's consumers are met, while we work to protect the rights of future generations to enjoy the same resources.



Our vision is to act as a responsible corporate citizen through the day-to-day actions of our employees and through our commitment to participating in the economic and social development of the communities that we do business in.

We believe that good corporate citizenship is integral to achieving both Sodexo's and our client's business goals. For Sodexo, corporate citizenship is about ensuring our business contributes to a better quality of life for individuals

today and for generations to come.

Those values have been key to our culture since Sodexo's creation by Pierre Bellon in 1966 and today we are more passionate than ever about those original values and making the world a better place for each and every one of our stakeholders.

Chris Roberts

Director of Corporate Citizenship,
Sodexo Canada

Corporate Citizenship

As the leader in food and facilities management services, our concern is for the daily needs of our customers. What differentiates Sodexo is that while we serve your daily needs, we're taking actions toward ensuring a better quality of life for future generations, and helping our clients and customers to do so as well.

Sodexo's mission is to improve the quality of every life we touch. To be successful, we must conduct our business in an honest and ethical manner and be a responsible corporate citizen.

Through simple acts, we improve the quality of daily life everywhere, with respect for people and the environment. These simple acts add up to a better future for our environment; our health and wellbeing; our earth; and our people.

Engaging in socially responsible business practices is essential for sustaining our business success. Leadership in these areas provides us with an opportunity for brand differentiation and competitive advantage because these efforts positively impact our stakeholders – our clients, our employees, our suppliers and the communities in which we operate.

Corporate Citizenship Milestones



Companies were assessed on their success in fostering a culture of environmental awareness. The recognition from Mediacorp Canada was based on the environmental program the company has developed, the amount that the company has reduced their environmental footprint, the degree their employees are involved in these programs, and the degree these initiatives have become a part of the employers public identity and attract people to the organization.



Recognized by Kostuch Publications as Canada's foodservice leader for outstanding commitment to environmental initiatives



Sodexo has been recognized by the **Dow Jones Sustainability Index** (DJSI) for the sixth time as the global leader for its industry segment based on an assessment of its economic, social and environmental performance. The DJSI reflects progress made by companies in combining economic and financial performance with a commitment to sustainable development. Its analysis is based on specific criteria including a company's governance, risk management, environmental impact and social practices with regard to its suppliers and clients.



Sodexo has been named One Of The **World's Most Ethical Companies** by the Ethisphere Institute. This designation recognizes companies for their ethical leadership and compliance practices.



Progressive Aboriginal Relations (PAR) certification companies must adhere to a set of criteria that evaluate their engagement with the Aboriginal community: the use of systematic communication processes; the existence of robust consultation mechanisms; a willingness to observe cultural differences, and a demonstration of understanding the importance of mutual benefit. Sodexo Canada is the only organization to receive the Gold status honour four times.



Sodexo's commitment to sustainability has earned recognition from Sustainable Asset Management (**SAM**) receiving two important distinctions. The Sustainability Yearbook identifies companies that best combine economic and sustainability performance from among the world's 2,500 largest corporations.



Sodexo is the top-ranked company within its industry category on FORTUNE magazine's list of the world's **"Most Admired Companies"**. Inclusion on this list is a result of Fortune's measurement of the corporate reputations of the world's largest companies.



Sodexo ranked first among the **2010 DiversityInc Top 50 Companies for Diversity**. The annual business index ranks organizations on objective criteria in four categories: Human Capital, Executive Commitment, Supplier Diversity and Organizational Communications.



FTSE4Good

FTSE4Good is an equity index series that is designed to facilitate investment in companies that meet globally recognized corporate responsibility standards. Companies in the FTSE4Good Index Series have met stringent social, ethical and environmental criteria. Sodexo is a proud constituent of the FTSE4Good Index Series.



U.N. Global Compact

Sodexo is a signatory to the U.N. Global Compact, the initiative established by former U.N. Secretary General Kofi Annan to bring companies together with U.N. agencies, labour and civil society groups to deal with the challenges of globalization and work toward a more sustainable, inclusive and just global economy and society.



Sodexo is the first food and facilities management company to endorse the **Global Sullivan Principles**, a corporate code of conduct developed by the late civil rights and anti-apartheid leader Rev. Leon Sullivan. Many of the Global Sullivan Principles are similar to specific policies Sodexo has in place on human rights, equal opportunity, ethics, and the environment.